

**ORDER OF BUSINESS**

| ITEM NO. | TITLE OF REPORTS  | PAGE NO. |
|----------|---|----------|
| 3.       | <p style="text-align: center;"><b><u>SOUTHWARK COUNCIL</u></b><br/><b><u>OVERVIEW &amp; SCRUTINY COMMITTEE</u></b><br/><b><u>MONDAY 13<sup>TH</sup> OCTOBER 2003 AT 7.00 P.M.</u></b><br/><b><u>SUPPLEMENTAL AGENDA NO.1</u></b></p> <p>The Council's Access to Information Procedure Rules allows an item of business to be added to an Agenda within five clear days of the meeting date, provided the report is made available to the public as soon as the report is completed [paragraph 5]. It is for the Chair to determine whether to accept any such items at the meeting, and the reasons shall be specified in the Minutes.</p> <p style="text-align: center;"><b><u>PART A – OPEN BUSINESS</u></b></p> <p><b><u>SCRUTINY: COMPLAINTS HANDLING</u></b></p> <p><i>Date of dispatch: Wednesday 8<sup>th</sup> October 2003</i></p> | 8        |